Sent: 07 December 2022 21:41

To: Business Licence <business.licence@brent.gov.uk> **Subject:** The Kilburn Arms - Public License Review

to business.license

To whom it may concern,

A pub should be at the heart of every community in being both a place to gather and socialise, as well as acting as bastion of the communities values.

On the surface, the Kilburn Arms appears to do just this but in fact underneath the surface, this pub does not work with its local community and simply does not care about complaints that come its way from local residents. When we lived in Farringdon in Central London, we were surrounded by pubs; at least 6-7. And whenever there was an issue - as there was fairly frequently - they all worked hard with the community to do right and be the best neighbour possible; even when it was a problem that was not theirs in the making. This is not the case with the Kilburn Arms, who frankly don't respond to complaints, be it about building without permission, noise (the live music on wednesday night being a particular issue) or anti-social customers and think they don't need to be responsible on any front. And this is why change is needed. Pubs - or any business - should not be above the law or the community. I'm not opposed to their being a pub but this one needs some serious restrictions if it continues as is.

I would prefer my representation is kept anonymous to prevent any repercussions. A small sign of the problem here...

Thanks for your time.